

Comparisons of Job Characteristics

Focus Occupation: Counter Attendants, Cafeteria, Food Concession, and Coffee Shop (35-3022)

Associated Occupation: Combined Food Preparation and Serving Workers, Including Fast Food (35-3021)

Compare Knowledge

Compare Skills

Compare Abilities

Compare Detailed Work Activities

Compare Tools and Technologies

<<	Focus occupation element is much lower
<	Focus occupation element is lower
0	Focus occupation element is at a similar level
>	Focus occupation element is at a higher level
>>	Focus occupation element is at a much higher level

Knowledge		Similarity of Focus Occupation to Associated Occupation: 93			
Focus Occupation: Counter Attendants, Cafeteria, Food Concession, and Coffee Shop (35-3022) Associated Occupation: Combined Food Preparation and Serving Workers, Including Fast Food (35-3021)					
Associated Occupation's Key Knowledge Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation	
Customer and Personal Service	11.3	13.1	13.2	0	Current knowledge level may be sufficient
Food Production	2.1	7.7	6.0	<	Expanded education and/or training may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Skills		Similarity of Focus Occupation to Associated Occupation: 88			
Focus Occupation: Counter Attendants, Cafeteria, Food Concession, and Coffee Shop (35-3022) Associated Occupation: Combined Food Preparation and Serving Workers, Including Fast Food (35-3021)					
Associated Occupation's Key Skills Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation	
Service Orientation	7.9	8.6	9.2	0	Current skill level may be sufficient

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Abilities		Similarity of Focus Occupation to Associated Occupation: 86	
Focus Occupation: Counter Attendants, Cafeteria, Food Concession, and Coffee Shop (35-3022) Associated Occupation: Combined Food Preparation and Serving Workers, Including Fast Food (35-3021)			

Associated Occupation's Key Abilities Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation	
Speech Recognition	9.9	11.0	9.7	<	Some improvement in abilities may be required
Oral Comprehension	12.5	9.9	9.6	0	Current ability level may be sufficient
Speech Clarity	10.2	9.3	8.9	0	Current ability level may be sufficient
Oral Expression	12.4	9.2	9.7	0	Current ability level may be sufficient
Gross Body Coordination	3.9	5.7	4.4	<	Some improvement in abilities may be required
Speed of Limb Movement	3.2	4.5	2.9	<<	Extensive improvement in abilities may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Activities that Both Occupations Have in Common

Similarity of Focus Occupation to Associated Occupation: 93

Focus Occupation: Counter Attendants, Cafeteria, Food Concession, and Coffee Shop (35-3022)

Associated Occupation: Combined Food Preparation and Serving Workers, Including Fast Food (35-3021)

Work Activities	Exclusivity of Activity
Calculate monetary exchange	67
Clean rooms or work areas	30
Collect payment	49
Notify kitchen personnel of food orders, shortages, or special orders	95
Obtain information from individuals	24
Prepare appetizers, salads, or cold dishes	80
Prepare beverages	81
Prepare bill or check in restaurant or related food establishment	92
Provide customer service	14
Serve food or beverages	70
Understand government health, hotel or food service regulations	68
Use cash registers	70
Use knowledge of food handling rules	71
Use oral or written communication techniques	1
Wash dishes, glassware, or related utensils	82

Not all positions in these occupations will necessarily perform all of the listed activities. The exclusivity rating is an indication of how unique the activity is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations engage in that activity.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Tools and Technologies that Both Occupations Have in Common

Similarity of Focus Occupation to Associated Occupation: 93

Focus Occupation: Counter Attendants, Cafeteria, Food Concession, and Coffee Shop (35-3022)

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Tools and Technologies	Exclusivity
Calculating machines and accessories	3
Computer data input devices	2
Computer displays	18
Computers	1
Cooking and warming equipment	27
Cookware and kitchen tools	33
Data management and query software	1
Food and beverage dispensing equipment	35
Food preparation equipment	24
Industry specific software	1

Not all positions in these occupations will necessarily use all of the listed tools and technologies. The exclusivity rating is an indication of how unique the tool or technology is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations use that tool or technology.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.